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## ALPHA COMMUNITY CARE

### ASSISTANCE WITH SELF-CARE ACTIVITIES, COMMUNITY ACCESS, SOCIAL ACTIVITIES (\$ HOURLY RATE)

SUPPORT ITEM	WEEKDAY 6AM-8PM	WEEKDAY EVENING 8PM-12AM	WEEKDAY OVERNIGHT 12AM-6AM	SATURDAY 24 HOURS	SUNDAY 24 HOURS	PUBLIC HOLIDAY 24 HOURS
STANDARD NEEDS	64.04	70.56	71.86	90.14	116.24	142.35
HIGH INTENSITY	69.15	76.2	77.6	97.34	125.53	153.72
REGISTERED NURSE	110.4	121.79	124.05	157.55	181.12	204.7

### OTHER SERVICE RATES (\$)

PERSONAL DOMESTIC ASSISTANCE	52.73	CHARGED AT AN HOURLY RATE. THESE SERVICES ARE ONLY DELIVERED ON WEEKDAYS BETWEEN 6AM AND 8PM
INACTIVE SLEEPOVER	262.16	CHARGED AT A FLAT RATE FEE FOR SLEEPOVER SERVICES PROVIDED BETWEEN 10PM AND 6AM WHICH INCLUDES UP TO 2 HOURS OF ACTIVE SUPPORT
TRANSPORT	1.00	CHARGED PER KILOMETRE

#### Notes

- SERVICES LISTED THAT ARE CHARGED AT AN HOURLY RATE REQUIRE A MINIMUM SERVICE DURATION OF TWO HOURS.
- ESTABLISHMENT FEE: A FEE OF \$621.70 WILL BE CHARGED AGAINST A NEW PLAN WHERE IT IS AGREED THAT ALPHA COMMUNITY CARE WILL PROVIDE SUPPORTS FOR A MINIMUM OF 20 HOURS/MONTH FOR THREE OR MORE CONSECUTIVE MONTHS.
- THIS FEE SCHEDULE IS IN COMPLIANCE WITH NDIS PRICING ARRANGEMENTS AND PRICE LIMITS FOR 2022-2023.
- RATES ARE EXCLUSIVE OF GST. ALL HOME CARE SERVICES ARE GST EXEMPT.
- RATES ARE INCLUSIVE OF THE TEMPORARY TRANSFORMATION PAYMENT (TTP) 3% LOADING.
- TO ENSURE QUALITY OF CARE AND UNDER VIC FAIR WORK, OUR CARERS CAN ONLY WORK A MAXIMUM OF 10 HOURS PER DAY AND 38 HOURS PER WEEK.

#### Cancellations

- A SHORT CANCELLATION (OR NO SHOW) IS DEFINED BY ALPHA COMMUNITY CARE AS WHEN THERE IS FAILURE TO PROVIDE 24 HOURS' NOTICE FOR A SUPPORT OR SERVICE.
- ALPHA COMMUNITY CARE IS ABLE TO CHARGE THE FULL AMOUNT OF THE AGREED FEE ASSOCIATED WITH THE CANCELLATION OF A SUPPORT SERVICE, WHEN THE CANCELLATION TIMEFRAME IS NOT MET BY THE CLIENT.



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